



e-learning services

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[www.ulcc.ac.uk](http://www.ulcc.ac.uk)

**The University of London Computer Centre (ULCC) has 40 years of experience providing innovative technology services to the academic, not-for-profit and public sectors. Over this time, ULCC has established itself as a centre for technical expertise and service quality and is widely recognised as the UK leader in e-Learning solutions and third party hosting.**

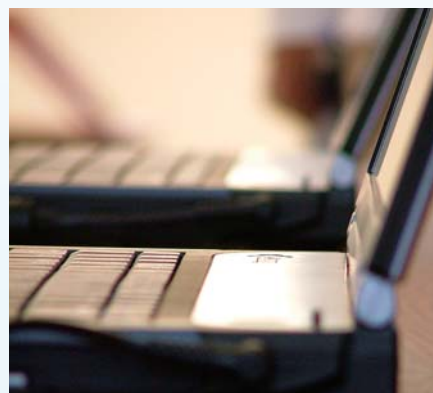
*"We approached ULCC for help as we weren't satisfied with the level of support offered by the Moodle hosting service we originally went with. We moved across last year and have never looked back. They are so knowledgeable. As an e-learning manager, it's refreshing to know that I have a team of top expertise who will respond quickly to questions I have on a range of issues to do with e-learning, not just Moodle – all at a modest cost. I couldn't possibly buy a team like that!"*

— Raja Habib, South Thames College

*"Our project required a reliable and secure hosting environment with good support and backup. We needed to concentrate our efforts on the delivery and didn't want to become bogged down by technical issues. Our procurement process showed ULCC offered the best service."*

— James Emmott, Institute of Education

For institutions and learning providers who do not want to invest heavily in dedicated infrastructure, we provide a fully managed Virtual Learning Environment based on the leading open source VLE software: Moodle.



## Virtual Learning Environments

Virtual Learning Environments (VLEs) enable learning providers to develop a new approach to support teaching and learning and offers an opportunity for teachers and learners to interact at any time or place – regardless of location. There are many benefits:

- Enhanced communication (with peers and tutors)
- Interactive and feature rich learning environment with high quality multimedia content

- Access to information and content outside timetabled hours
- Differentiated learning – technology doesn't tire of repeating things
- Ability for learners to reinforce learning or catch up on missed classes
- Self testing and assessment
- More student centred learning
- More student control over the learning process

## Moodle

Moodle is the leading Open Source virtual learning environment used by thousands of schools, colleges and universities across the globe. Built on a strong pedagogical foundation, Moodle provides a feature rich e-learning platform for the delivery of learning in a flexible and collaborative environment. More information on Moodle can be found at [www.moodle.org](http://www.moodle.org)

## ULCC – Hosted VLE Service

The resources required to manage a complex VLE are often underestimated and need to be clearly mapped out to ensure the success of your implementation strategy. As well as learner and teacher support there is a need for software hosting, the management of updates, customisation and technical support.

We provide a range of hosted VLE packages to suit any requirement. Whatever the scale of your e-learning project, we can fully customise our service to fit your needs.

With the help of our highly experienced team of specialists you can focus on the delivery and support of teaching and learning, embedding good practice and achieving e-maturity, while we take care of the technical challenges.

## All service plans include:

- **VLE Hosting** – in our state of the art data centre located at University of London
- **Fully managed software updates** – proactively managed by ULCC
- **Network Connectivity** – with 100Mbps for the server and 2 x 1Gbps connection to JANET
- **Administration Control** – you get full control for management of courses, tutors, students and learning activities.

## Why ULCC?

As both an active member of the Moodle community and a leading provider of innovative technology solutions, ULCC is well placed to help you get the most from your VLE strategy.

We pride ourselves on the quality of service that we offer to clients and are always prepared to go the extra mile. In addition to the core components of our hosted VLE packages, all our clients benefit from the following:

- **Technical support** – from our team of Moodle specialists
- **'Sandpit' option** – try out Moodle and get to grips with the core functionality of the software
- **Service optimisation** – to ensure students and staff receive the best user experience possible
- **ULCC customer community** – extends to over 50 learning providers representing every sector in post-16 education
- **Regular e-bulletins** – Our newsletter *The Moodler* and blog keep you updated with all the latest news
- **Webimoot** – our innovative series of events exclusively for customers

## Value Added Services

In addition to a host of features that enrich the standard product, we also provide a wide range of additional value add services:

- Customisation (design and structure of VLEs)
- MIS Integration

- Innovative product development
- Project support and consultancy
- Training

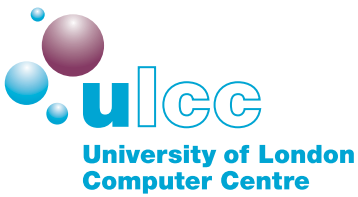
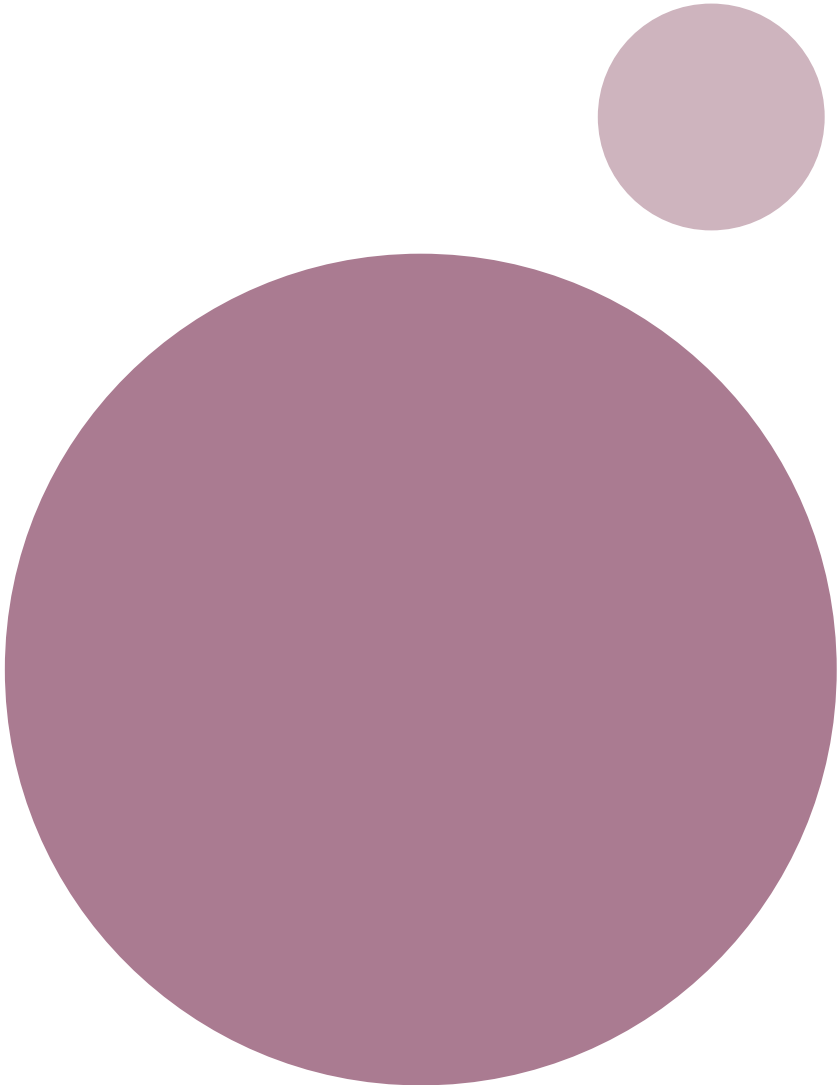
Our team at ULCC is also involved in a number of developments to support personalisation of learning through e-learning. These include Individual Learning Plans (ILP), Assessment Portfolios and "Learning Spaces" which can be integrated with your VLE to improve the quality and management of the learning process.

## Want to Know More?

ULCC is deeply committed to building long term value added relationships with our clients and take the time to fully understand your requirements before recommending appropriate solutions.

If you would like to know more about how ULCC can add value to your organisation, please do not hesitate to contact us at

[enquiries@ulcc.ac.uk](mailto:enquiries@ulcc.ac.uk)



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